LINCHU MARIYA PETER

Pynadath (H),Nayathode Angamaly , Ernakulam Age:35 Years

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| ***PROFESSIONAL SUMMARY:*** | | |  | |
| *A versatile professional with a unique blend of telecom expertise, artistic creativity, and financial acumen. With 17 months in telecom and networking, coupled with hands-on experience in hotel management and a passion for art, I bring a holistic approach to problem-solving and project execution. A self-taught artist with over 50 paintings showcased at Grand Vistara Airport Suites, I’ve also adeptly managed payroll, ESI, and finances for a family-run hotel. I am passionate about people management, with a keen ability to identify and nurture individual skills within a team. Currently, I am expanding my skill set in web development with a focus on JavaScript, MongoDB, and Node.js, eager to contribute to innovative projects in the tech. I’m driven by a commitment to continuous learning and innovation.* | | | | |
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| ***PROFESSIONAL EXPERIENCE*** | | |  | |
| ***Grand Vistara Airport Suites*** | | | | |
| |  |  | | --- | --- | | ***Roles and Responsibilities*** | * *Art Curation: Created and curated a collection of over 50 paintings, significantly enhancing the visual ambiance of the hotel and attracting art enthusiasts.* * *Financial Management: Managed all aspects of the hotel’s finances, including payroll, employee benefits (ESI), budgeting, and financial reporting, ensuring efficient financial operations and compliance with regulations.* * *Payroll Administration: Accurately processed payroll for all hotel staff, maintained records, and ensured timely disbursement of salaries and benefits.* * *Inventory Control: Oversaw inventory management for hotel supplies and materials, ensuring optimal stock levels and minimizing waste.* * *Staff Training and Development: Organized and conducted training sessions for hotel staff, focusing on customer service, operational efficiency, and compliance with safety standards.* * ***People Management:*** *Played a key role in managing hotel staff, identifying individual strengths and skills, and aligning them with operational needs to enhance overall team performance.* * *Customer Relations: Played a key role in ensuring guest satisfaction, addressing any concerns, and enhancing the overall guest experience through personalized service.* * *Compliance and Safety: Ensured the hotel complied with health, safety, and regulatory requirements, conducting regular audits and implementing necessary improvements.* * *Marketing and Promotion: Assisted in developing marketing strategies to promote the hotel and its amenities, including the art gallery, which became a unique selling point.* | | | | | |
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| ***PROFESSIONAL EXPERIENCE 11months*** | | | | |
| ***Telesonic Network Ltd (MSP of Bharti Airtel Ltd) O&M (Switch)Engineer (Telecom) Nov’13 to Oct’14*** | | | | |
| ***Roles and Responsibilities*** | | * *Spearheaded the analysis of network performance, identifying and resolving disturbances to ensure seamless connectivity for millions.* * *Crafted detailed technical reports and presentations that informed critical decisions within the Technical Department.* * *Monitored and responded to network alarms, maintaining optimal system performance through proactive troubleshooting.* * *Provided on-ground support to Field Engineers during the installation and commissioning of telecom equipment, ensuring flawless execution.* | | |
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| ***PROFESSIONAL EXPERIENCE (prior PGDM)*** | | | ***6 months*** | |
| ***CSS Corp Pvt Ltd, Chennai Technical officer (Networking)*** | | | ***Oct’ 11 to Apr’ 11*** | |
| ***Roles and Responsibilities*** | | * *Design the computer network as per the requirements of the customers.* * *Troubleshoot the network when there is difficulty in connection to the internet* | | |
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| ***EDUCATION*** | | | | |
| ***Year*** | ***Degree*** | ***Institute*** | | ***Percentage*** |
| *2013* | *PGDM* | *Xavier Institute of Management, Jabalpur* | | *79* |
| *2010* | *B. Tech (ECE)* | *Sarabhai Institute of Science and Technology, Trivandrum* | | *67* |
| *2006* | *HSC* | *St. Mary’s HSS, Cochin* | | *86* |
| *2004* | *CBSE* | *Jamia Hassania Public School, Cochin* | | *77* |

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| ***CORE COMPETENCIES*** | | |
| |  |  |  |  |  |  | | --- | --- | --- | --- | --- | --- | | *Telecom & Networking* | *Network Analysis, Troubleshooting, NMS* *,Field Support* |  |  |  |  | | *Web Development* | *JavaScript, MongoDB, Node.js* |  |  |  |  | | *Artistic Vision* | *Painting, Creative Expression* |  |  |  |  | | *Management* | *Payroll, ESI, Budgeting,* *Staff Training*, *People Management* |  |  |  |  | | *Leadership & Teamwork* | *Project Execution, Team Coordination* |  |  |  |  | | *Communication & Strategy* | *Report Writing, Strategic Planning* |  |  |  |  | | | |
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| ***ACHIEVEMENTS*** | | |
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| * *Gold Medalist in PGDM (Telecom Management), XIMJ, 2013* * *Top 5 Finalist at National Competition for Management Studies (NCMS-2012-AIMA).* * *Published Paper in student seminar, XIMJ, 2012.* * *Active Volunteer at the International Conference on CSR, XIMJ, 2012.* | | *2013*  *2012* |
| * *School Captain, 2005: Led teams and organized events, honing leadership skills early on.* * *Creative Writing & Extempore Awards: Recognized for excellence in both school and college.* * *Cultural Enthusiast: Passionate participant in dance and music, contributing to vibrant campus life* | |  |
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| ***PERSONAL DETAILS*** | | |
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| ***Languages known*** | * *English, Malayalam, Hindi* | |
| ***Interests*** | * *Travel: Exploring new cultures and perspectives.* * *Crafts: Creating handmade art and decor.* * *Reading: Immersing in diverse genres, from fiction to tech.* | |

I hereby declare that the above-mentioned information is correct up to my knowledge and I bear the responsibility for the correctness of the above mentioned particulars.

***Linchu Mariya Peter***